

# Frequently Asked Questions (FAQ)

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KÖNNEN & WISSEN FÜR RAFFINIERTE TECHNIK

## Questions about the reference/purchase

Which dealers are close to me?

- Dealers who sell all or part of our product range can be found using our Shopfinder (<https://www.allit.de/shopfinder>)

Which online retailers sell Allit products? Where can I buy the products online?

- You can purchase our items from various online retailers. To do this, simply enter our Allit article number 4 ... in the search function of the common search engines (e.g. Google). You will surely find something there.

Which dealers deliver abroad?

- This is the sole responsibility of the dealer. Please contact your dealer about this.

Why are there no prices displayed on the Allit website?

- Allit sells exclusively through retail. The pricing is then the responsibility of the respective dealer.

Can I buy from Allit as a consumer?

- As an industrial company, we are contractually bound to trade, we cannot give you prices for our products and we cannot sell them directly to you. We ask for your understanding.

Does Allit have a factory outlet?

- No, there is no possibility to purchase the products directly from Allit in Bad Kreuznach. The products can only be obtained from the retail partners. (<https://www.allit.de/shopfinder>)

If I cannot find a product I am looking for, is it possible to make it to order?

- Unfortunately we can only offer large quantities for commercial customers. For an inquiry please use our contact form. (<https://www.allit.de/kontakt/kontakt-kunststofftechnik>)

We are club X and we have event Z – would Allit like to sponsor us?

- Allit only supports campaigns and associations of employees. Furthermore, the Sophia Kallinowsky Foundation (<https://www.ophia.foundation/>) and the Lions Club (<https://www.lions.de/web/lc-bad-kreuznach>). We ask for your understanding.

## Questions about replacement items or features

Are Allit items also available with tools and utensils?

- If components can be seen on the product photos, these are application examples that are intended to demonstrate the wide range of possible uses. The equipment is not included in the scope of delivery for Allit products. However, since we deliver our products to retailers, it can still happen that the items are resold with a component. This is always the responsibility of the respective dealer.

### Kunststofftechnik

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### Logistiksysteme

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Volksbank Rhein-Nahe-Hunsrück eG  
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### Werkstatt & Lager

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Are there spare parts for Allit products?

- If you need individual components, please contact us using the contact form.  
(<https://www.allit.de/kontakt/kontakt-werkstatt-lager-diy>)

Where do you get accessories such as e. g. separators for Allit products?

- Via the respective retailer (<https://www.allit.de/shopfinder>) or the online retailers.

How can Allit products be labeled?

- The assortment boxes, drawers, storage boxes or other items can be labeled using adhesive labels and permanent markers.

## **Questions about article and material properties**

What does "Checked Quality by Allit" mean?

- Quality is convincing - all Allit products are put through their paces in the development phase and meet quality standards, some of which are also confirmed by independent institutes. All experience and knowledge gained from these tests flow into every new and further development of the range. The required high-precision measurements are carried out in the subsidiary Dr. Heinrich Schneider Messtechnik GmbH with optical and tactile measuring technology. Material and color quality tests are also carried out and the products continue to be tested with regard to the load-bearing capacity and loads. These internal quality checks are carried out in the same way as known GS test specifications. Because: Allit pays special attention to safety, reliability and usability.

For which areas of application are Allit articles suitable?

- Many Allit products are made of polypropylene (PP), a thermoplastic material produced by chain polymerisation of propene. The gas propene, in turn, is made from crude oil. In most applications, polypropylene can do without plasticizers and because of its non-polar character, it is very resistant to chemicals. At up to 120 ° C, PP is resistant to aqueous solutions of salts, strong acids and alkalis, and possibly also to washing lye. The products made from it can therefore be kept very clean, which among other things enables long-term use in many areas. Allit products are free from substances that are potentially harmful to health, which makes them chemically harmless and therefore marketable for end consumers. The chemical harmlessness of Allit products has been proven by the declaration of conformity for plastic materials that come into contact with food.

**One of your questions could not be answered or is something still open? Please use our contact form. (<https://www.allit.de/kontakt/kontakt-werkstatt-lager-diy>)**

### **Kunststofftechnik**

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